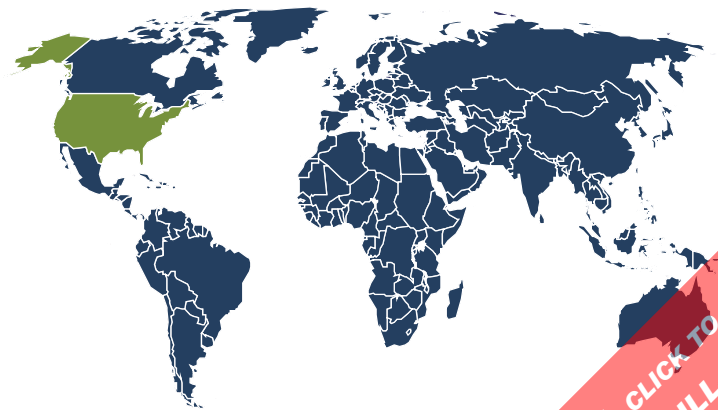




Freedonia Focus Reports
US Collection

Repair Services: United States

September 2016



Highlights

Market Environment

Historical Trends | Key Economic Indicators | Product Development
Environmental and Regulatory Factors

Segmentation and Forecasts Services

Industry Structure

Industry Composition and Characteristics | Additional Companies Cited

Resources

CLICK TO ORDER
FULL REPORT
BROCHURE
CLICK TO ORDER
FULL REPORT

www.freedoniafocus.com

ABOUT THIS REPORT

Scope & Method

This report forecasts US personal consumption expenditures (PCE) on repair services in US dollars in nominal and real (inflation-adjusted) terms to 2020. Total expenditures in nominal terms are segmented by service as follows:

- audio-visual (A-V) and information processing equipment
- household appliances
- clothing
- furniture, furnishings, and floor coverings
- footwear and leather goods.

Repair services encompass household spending on the troubleshooting, repair, and maintenance of consumer goods (henceforth referred to simply as "repair"), regardless of payer. Specifically, expenditures include services financed by third-parties, such as insurance reimbursements, as well as services provided without a financial intermediary, such as under the terms of product warranty agreements. Household purchases of materials with the intent to perform repairs themselves are excluded.

To illustrate historical trends, total expenditures and the various segments are provided in annual series from 2005 to 2015.

This report quantifies trends in various measures of growth and volatility. Growth (or decline) expressed as an average annual growth rate (AAGR) is the least squares growth rate, which takes into account all available datapoints over a period. The volatility of datapoints around a least squares growth trend over time is expressed via the coefficient of determination, or r^2 . The most stable data series relative to the trend carries an r^2 value of 1.0; the most volatile – 0.0. Growth calculated as a compound annual growth rate (CAGR) employs, by definition, only the first and last datapoints over a period. The CAGR is used to describe forecast growth, defined as the expected trend beginning in the base year and ending in the forecast year. Readers are encouraged to consider historical volatility when assessing particular annual values along the forecast trend, including in the forecast year.

Key macroeconomic indicators are also provided with quantified trends. Other various topics, including profiles of pertinent leading suppliers, are covered in this report. A full outline of report items by page is available in the [Table of Contents](#).

Sources

Repair Services: United States (FF95061) represents the synthesis and analysis of data from various primary, secondary, macroeconomic, and demographic sources including:

- firms participating in the industry, and their suppliers and customers
- government/public agencies
- national, regional, and international non-governmental organizations
- trade associations and their publications
- the business and trade press
- indicator forecasts by The Freedonia Group
- the findings of other reports and studies by The Freedonia Group.

Specific sources and additional resources are listed in the [Resources](#) section of this publication for reference and to facilitate further research.

Industry Codes

The topic of this report is related to the following industry codes:

NAICS/SCIAN 2007		SIC	
North American Industry Classification System		Standard Industry Codes	
532210	Consumer Electronics and Appliances Rental	7219	Laundry and Garment Services, NEC
532310	General Rental Centers	7251	Shoe Repair Shops and Shoeshine Parlors
811211	Consumer Electronics Repair and Maintenance	7359	Equipment Rental and Leasing, NEC
811219	Other Electronic and Precision Equipment Repair and Maintenance	7622	Radio and Television Repair Shops
811412	Appliance Repair and Maintenance	7623	Refrigeration and Air-Conditioning Service and Repair Shops
811420	Reupholstery and Furniture Repair	7629	Electrical and Electronic Repair Shops, NEC
811430	Footwear and Leather Goods Repair	7641	Reupholstery and Furniture Repair
811490	Other Personal and Household Goods Repair and Maintenance	7699	Repair Shops and Related Services, NEC

Copyright & Licensing

The full report is protected by copyright laws of the United States of America and international treaties. The entire contents of the publication are copyrighted by The Freedonia Group.

Table of Contents

Section	Page
About This Report	i
Highlights.....	1
Market Environment	2
Historical Trends	2
Chart 1 US Repair Service Expenditure Trends, 2005-2015 (US\$ mil)	2
Chart 2 US Repair Service Expenditure Trends, 2005-2015 (2009US\$ mil)	3
Key Economic Indicators	4
Table 1 Key Indicators for US Repair Service Demand; 2005, 2015, 2020 (US\$ bil)	4
Product Development	5
Environmental & Regulatory Factors	6
Segmentation & Forecasts.....	8
Services	8
Chart 3 US Repair Service Expenditures by Type; 2005-2015, 2020 (US\$ mil).....	8
Chart 4 US Repair Service Expenditures; 2005-2015, 2020 (2009US\$ mil).....	9
Audio-Video & Information Processing	9
Household Appliances	12
Clothing.....	13
Furniture, Furnishings & Floor Coverings.....	14
Footwear & Leather Goods.	16
Chart 5 US Repair Service Expenditures by Type Share; 2005-2015, 2020 (%).....	18
Industry Structure	19
Industry Composition & Characteristics	19
Company Profile 1 Alterations Express Inc	20
Company Profile 2 Best Buy Co Inc	21
Company Profile 3 Sears Holdings Corporation.....	22
Additional Companies Cited.....	23
Resources	24

To return here, click on any Freedonia logo or the Table of Contents link in report footers.
PDF bookmarks are also available for navigation.

RESOURCES

The Freedonia Group

www.freedoniagroup.com

Related Industry Studies

3416 World HVAC Equipment, May 2016

[see study contents](#)

3366 World Major Household Appliances, February 2016

[see study contents](#)

3372 Cabinets, January 2016

[see study contents](#)

3344 Outdoor Furniture & Grills, October 2015

[see study contents](#)

Related Focus Reports

Apparel: United States

[see report contents](#)

Audio & Video Equipment: United States

[see report contents](#)

Computers & Peripherals: United States

[see report contents](#)

Footwear: United States

[see report contents](#)

Furniture: United States

[see report contents](#)

Major Household Appliances: United States

[see report contents](#)

Small Kitchen Appliances: United States

[see report contents](#)

Freedonia Custom Research

[see capabilities](#)

Trade Publications

Apparel Insiders

www.apparelinsiders.com

Appliance Design

www.appliancedesign.com

Chain Store Age

www.chainstoreage.com

Furniture Today

www.furnituretoday.com

Home Furnishings News

www.hfndigital.com

Warranty Weekly

www.warrantyweek.com

Agencies & Associations

Association of Home Appliance Manufacturers

www.aham.org

National Electronics Service Dealers Association

www.nesda.com

National Retail Federation

www.nrf.com

The Repair Association

www.repair.org

Retail Industry Leaders Association

www.rila.org

Shoe Service Institute of America

www.ssia.info

United States Consumer Product Safety Commission

www.cpsc.gov

United States Department of Commerce

www.commerce.gov

Bureau of Economic Analysis

www.bea.gov

United States Census Bureau

www.census.gov

Environmental Impact. Please consider the environment before printing this report. Freedonia Focus Report collections feature environmentally friendly products distributed entirely via electronic channels.